

**This week Lion Health are all about the APP!** Of course, we mean the **NHS App**. We will be providing our patients with lots of useful information about the NHS App such as, **getting started with the App**, how to **manage your health through the app** using its many **health services** all at the click of a button and **why the NHS App is so important!**

What is the NHS App?

The **NHS App is owned and run by NHS** and enables people to access digital health and care services at the touch of a button. It is a safe and simple way to access a range of NHS services on your **smartphone or tablet**—anytime, anywhere. It was created in 2018 but since has undergone a redesign to make it even **more user friendly and easier to navigate!**

Why should I use the NHS App?

By using the NHS app you can access a range of services such as viewing your prescription details, **ordering repeat prescriptions and nominate your chosen pharmacy**. You can also **Book COVID or Flu vaccinations**, receive secure messages from your GP and healthcare providers as well as **view your health record, test results, book GP appointments and manage your secondary care appointments**.

It makes it easier and more convenient for patients to digitally access services so that they can receive the best care without it impacting too much on your day to day life.

How can I access support?

If you are having trouble using the app or are experiencing issues with the app you can visit **NHS App help and support** via: [NHS App help and support - NHS \(www.nhs.uk\)](https://www.nhs.uk/health-app-help)

If you can't find what you are looking for, you can **raise a ticket to the NHS App team** here: [Tell us what you need help with \(www.nhs.uk\)](https://www.nhs.uk/health-app-help)



### Want to know more?

Keep up to date with our social media and Practice news this week as we have an upcoming drop in session and a webinar provided by our staff to help you learn more about the NHS App in order to utilise its services.

## Lion Health NHS App Week: 22nd July-26th July

### NHS App Myth Busting: True or False?



The NHS App was only useful during the COVID-19 pandemic.

**False!**

Although the NHS App was a key resource during the COVID 19 pandemic with services such as the COVID vaccination passport and booking and managing COVID vaccinations, the NHS app still offers a range of health services such as managing repeat prescriptions, booking and managing GP appointments and receiving secure messages from your GP. This list is extensive and the App is constantly being updated to make sure it is more user friendly making it quick and easy to manage your health at the tap of a button.

The NHS App can help me to manage my health more independently.

**True!**

The NHS App's services means that you are able to manage appointments, vaccinations, secondary care referrals, repeat prescriptions and view your GP health record all through the app! This means you can keep up to date with your health services. This also means you can manage your health at times which are most convenient for you.

The NHS App isn't secure with my personal data.

**False!**

The NHS App is an App created and managed by NHS England and NHS Digital. Rest assured that your data is protected. You will need to set up an NHS login and prove who you are through various identity checks. Don't want to verify using ID? You can also get a Digital Access Key from reception which you can use to verify your identity. Your NHS App then securely connects to information from your GP Surgery. To find out more about the NHS App privacy policy please visit: [NHS App privacy policy - Version 6.5 - NHS](#)

Not many patients are registered with the NHS app.

**False!**

Did you know that 67% of our patients are registered with the NHS app, that's roughly 16,372 patients! However, a lot more of our patients could be accessing the useful services on offer, we are hoping that with further knowledge provided to patients this will empower our patients to use the NHS app regularly so they can access appropriate care, quicker and easier!

