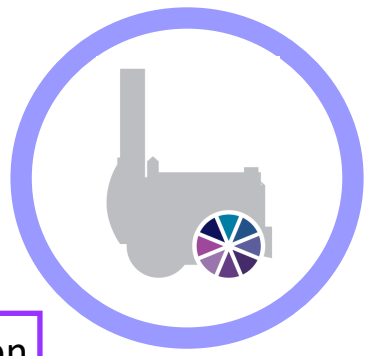


LION HEALTH

March 2024 Bulletin



Welcome to the Lion Health March Bulletin filling you in on the latest Practice updates as well as helping patients navigate our services with ease!

Partner Retirement Announcement

We would like to inform patients that our valued Lion Health Partner, Dr Glenys Wilson, will be **retiring** from the Surgery **31st March 2024**.

Dr Wilson has devoted over **27 years** to the Surgery, providing **invaluable care** to her patients as well as supporting the practice and staff as a dedicated Partner.

Whilst both the patients and practice staff will certainly miss Dr Wilson, we wish her all the best in the future and hope that she will **have a very happy retirement** full of activities and new adventures!

Thank you Dr Wilson, for all your dedicated years at Lion Health.



This months edition.... Using the NHS App!

If you would like to find out further Information about using the NHS App please visit the NHS website: [Getting started with the NHS App - NHS App help and support - NHS \(www.nhs.uk\)](#).

Next Edition... Appointments!

 www.lion-health.co.uk

Appointments line - 01384 460 111

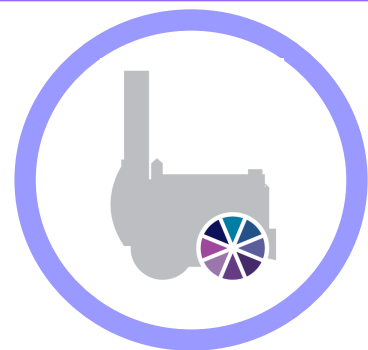


General Enquiries- 01384 460 999

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Navigating the NHS App



Setting up the App

Once you have downloaded the app on your **IOS or Android device** you will be asked to provide an **email address** and **mobile phone or landline number**.

The first time you set up your account you will need to prove who you are. This is so you can be **connected to your NHS record**. It also **protects your health information**. Once you have passed your identity checks you will be able to **log in!**

Identity checks include:

- **low level proof:** provided a **verified email and phone number**
- **Medium level proof:** if you want to **contact your GP** you will be asked to provide your **NHS number, date of birth** and the **postcode of you registered GP**.
- **High level proof:** If you want to access your **medical records**, your NHS login set up can be fast-tracked if your already registered with GP online services, **submitting photo Identification** and **completing a face scan**, using registration details from your GP Surgery.



NHS App Services

- Order repeat prescriptions
- View test results
- View your **GP health record**
- Book and manage **COVID-19 and flu vaccinations**
- Manage how your **data** is shared
- Manage hospital and secondary care **referral appointments**
- Manage **organ donation** decisions
- Get health advice using **health A-Z**
- Find **NHS services near you**



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