

# LION HEALTH Full Records Access Request

Surname	Date of birth
First name	
Address	
Postcode	
Email address	
Telephone number	Mobile number

I wish to have access to the following online services:

1. Full access to my online medical record	<input type="checkbox"/>
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I wish to access my medical record online and understand and agree with each statement (tick):

1. I have read and understood the attached leaflet provided by the practice*	<input type="checkbox"/>
2. I will be responsible for the security of the information that I see or download	<input type="checkbox"/>
3. If I choose to share my information with anyone else, this is at my own risk	<input type="checkbox"/>
4. I will contact the practice as soon as possible if I suspect that my account has been accessed by someone without my agreement	<input type="checkbox"/>
5. If I see information in my record that is not about me or is inaccurate, I will contact the practice as soon as possible	<input type="checkbox"/>

Signature	Date
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**To be completed by PSO at point of receipt:**

Patient NHS number		Patient EMIS number
Identity verified by (initials)	Date	Photo ID and proof of residence <input type="checkbox"/>

**To be completed by Assigned PSO Lead:**

GP records to be reviewed by:	Date patient note sent to GP:
Date account created:	Patient advised/note added to records <input type="checkbox"/>

For frequently asked questions and further information about the practice, please visit:

**[www.lion-health.co.uk](http://www.lion-health.co.uk)**



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## ***Patient Considerations If You Are Requesting Limited Access To Parts Of Your Medical Record\****

### ***Forgotten history***

There may be something you have forgotten about in your record that you might find upsetting.

### ***Abnormal results or bad news***

If your GP has given you access to test results or letters, you may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.

### ***Choosing to share your information with someone***

It's up to you whether or not you share your information with others – perhaps family members or carers. It's your choice, but also your responsibility to keep the information safe and secure.

### ***Coercion***

If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.

### ***Misunderstood information***

Your medical record is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood. If you require further clarification, please contact the surgery for a clearer explanation.

### ***Information about someone else***

If you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possible.

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