

# The Friends and Family Test

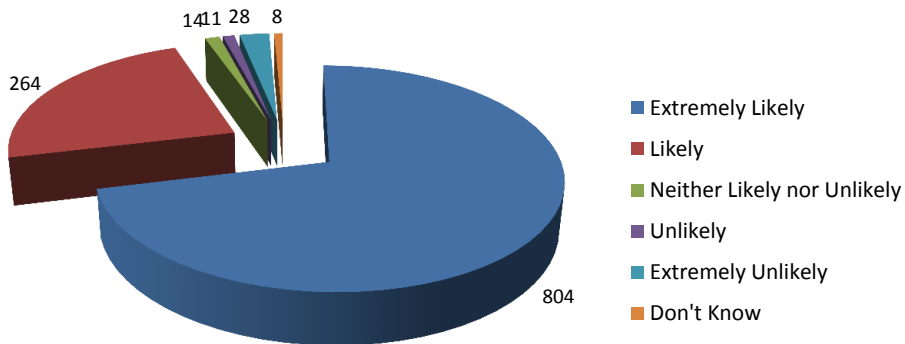


## Lion Health - Friends and Family Test Results - September 2017

Total Results: 1129

(Data collected via SMS Text Message, iPad/Tablet and Practice Website)

### How likely are you to recommend Lion Health to friends and family if they needed similar care or treatment?



The doctor listened to what I had to say and treated me with respect.

Everything ok except very difficult, if not impossible to make an appointment with a specific doctor.

Best doctors in Stourbridge

Speedy service and on time for physio appointment

Good that there's a minor surgery unit here. Happy with service.

Nothing is ever too much trouble for Lion Health, they go above and beyond and having a disabled child that means so much.

First class service and extremely helpful staff

The doctor listened to what I had to say first before proceeding with treatment

Diabetic clinic excellent

Frustrating calling at peak times and not seeing someone consistently

Children need something to do in waiting rooms, also tannoy needs to be louder