

The Friends and Family Test

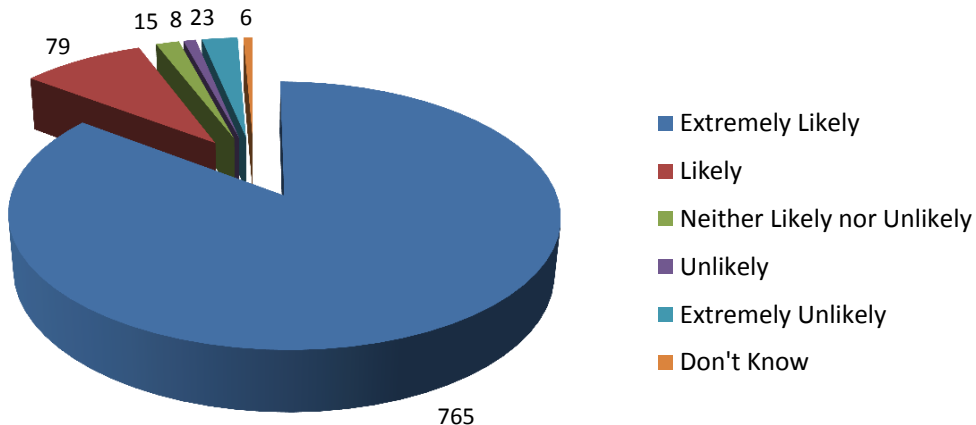


Lion Health - Friends and Family Test Results - February 2018

Total Results: 896

(Data collected via SMS Text Message, iPad/Tablet and Practice Website)

How likely are you to recommend Lion Health to friends and family if they needed similar care or treatment?



Very nice doctor. Plenty of car parking spaces. Had trouble hearing room number.

Lion health provide a great service

Empathic interaction with the doctor is so welcome

Usual high standards at all levels

Doctor took time to listen. Was not judgemental and rushed. Felt trust in his considered advice

My nurse was fantastic. Really put me at ease and felt very relaxed.

Friendliness of the reception staff and the care and attention of the medical team

Friendly, efficient Dr. Pharmacy wait time was very long.

The building is beautiful but the intercom is rubbish, you need to get it fixed!

Punctual. Needed help and reassurance dr gave me this

www.lion-health.co.uk/patient-involvement/ideas-and-feedback